



Emergency Housing

? Have you lost your shelter or housing due to a fire, flood or other physical disaster?

WHO DO YOU CALL?

- **Canadian Red Cross: 1-877-362-2433**

Did you know the Canadian Red Cross can provide shelter and materials for 72 hours after a disaster?

- **City:** Call your city and inform them of your situation, they may be able to provide information and support.

City	Department	Contact information
Baie-d'Urfé	City Hall	514-457-5324
Beaconsfield	City Hall	514 428-4400
Dollard-des-Ormeaux	Information	514-684-1010
Dorval	Information	514 633-4040
Kirkland	City Hall	514 694-4100
Ile Bizard-Ste. Genevieve	Montreal Services	311
Pierrefonds-Roxboro	Montreal Services	311
Pointe- Claire	Information	514-630-1200
Sainte- Anne de bellevue	City Hall	514-457-1001
Senneville	Information	(514) 457-6020

- **West Island Communication Centre:** dial 514-630-1234 at any time
- **Individual insurance:** Call your home insurance or rental insurance to find out what they will provide in your particular circumstance.

? Are you unsure what your rights are during a disaster?

- **CALODI:** (514) 505 0840 ext. 8
<https://tqsoi.org/witac/>

Find out your rights as a tenant, how to interact with the landlord and if you should report to TAL (Tribunal administratif du logement).

- **Educaloi:** <https://educaloi.qc.ca/en/>
Simple explanations of Quebec laws.



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Need help navigating what other resources could be helpful?

IN THE WEST ISLAND

- **West Island Community Resource Center (CRC):**
514-694-6404
<https://crcinfo.ca/>

GREATER MONTREAL AREA

- **211**
www.211qc.ca/en/

NEXT STEPS

1

Determine how long it will take to regain access to your dwelling

2

Sending notice of abandonment

3

Begin search for temporary housing



Are you in an urgent situation and need temporary housing?

- **AJOI : 514 675-4450**
<https://www.ajoi.info/en>
Outreach workers that help the West Island unhoused population.
- **211**
www.211qc.ca/en/
 - » Help find social and community services
 - » Help to find Shelters in the greater Montreal area.

- **Ricochet: 438-497-4869**
<https://www.facebook.com/ricochetwestisland/>
Men's shelter
- **Other options**
 - » Hotels
 - » Private arrangements (friends family etc.)



Resources for Domestic Violence Housing

- **SOS Violence conjugale: 1-800-363-9010**
- **West Island Women's Shelter: 514-620-4845**
info@rfoi.org
<https://wiws.ca/>
- **211: www.211qc.ca/en/**
Help find social and community services in the greater Montreal service.
- **OMHM: <https://www.omhm.qc.ca/>**
Low rent and subsidized housing.
Did you know that if you are in a situation of domestic violence you can be moved up the OMHM waiting list?
- **Shelter Movers Montreal**
<https://www.sheltermovers.com/montreal/>
Shelter Movers is a charitable organization run by volunteers that help with moving and storage for people escaping violence.