



Have you lost your shelter or housing due to a fire, flood or other physical disaster?

WHO DO YOU CALL?

Canadian Red Cross: 1-877-362-2433

Did you know the Canadian Red Cross can provide shelter and materials for 72 hours after a disaster?

• **City:** Call your city and inform them of your situation, they may be able to provide information and support.

City	Department	Contact information
Baie-d'Urfé	City Hall	514-457-5324
Beaconsfield	City Hall	514-428-4400
Dollard-des-Ormeaux	Information	514-684-1010
Dorval	Information	514-633-4040
Kirkland	City Hall	514-694-4100
Ile Bizard-Ste. Genevieve	Montreal Services	311
Pierrefonds-Roxboro	Montreal Services	311
Pointe- Claire	Information	514-630-1200
Sainte- Anne de bellevue	City Hall	514-457-1001
Senneville	Information	514-457-6020

- West Island Communication Centre: dial 514-630-1234 at any time
- **Individual insurance:** Call your home insurance or rental insurance to find out what they will provide in your particular circumstance.



Are you unsure what your rights are during a disaster?

 CALODI: 514-543-2616 https://tqsoi.org/witac/

Find out your rights as a tenant, how to interact with the landlord and if you should report to TAL (Tribunal administratif du logement).

• Educaloi: https://educaloi.qc.ca/en/ Simple explanations of Quebec laws.







Need help navigating what other resources could be helpful?

IN THE WEST ISLAND

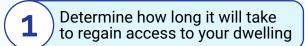
 West Island Community Resource Center (CRC):

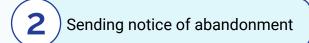
514-694-6404 https://crcinfo.ca/

GREATER MONTREAL AREA

 211 www.211qc.ca/en/

NEXT STEPS





Begin search for temporary housing



Are you in an urgent situation and need temporary housing?

- AJOI: 514 675-4450
 https://www.ajoi.info/en
 Outreach workers that help the West Island unhoused population.
- · 211

www.211qc.ca/en/

- » Help find social and community services
- » Help to find Shelters in the greater Montreal area.
- Ricochet: 438-497-4869
 https://www.facebook.com/ricochetwestisland/
 Men's shelter
- Other options
- » Hotels
- » Private arrangements (friends family etc.)



Resources for Domestic Violence Housing

- SOS Violence conjugale: 1-800-363-9010
- West Island Women's Shelter: 514-620-4845 info@rfoi.org https://wiws.ca/
- 211: www.211qc.ca/en/
 Help find social and community services in the greater Montreal service.
- OMHM: https://www.omhm.qc.ca/
 Low rent and subsidized housing.
 Did you know that if you are in a situation of domestic violence you can be moved up the OMHM waiting list?
- Shelter Movers Montreal
 https://www.sheltermovers.com/montreal/
 Shelter Movers is a charitable organization run by volunteers that help with moving and storage for people escaping violence.